

Late Filing

Dear FCC Commissioners & Staff:

Velocitus, Inc. is a broadband Internet Service provider that has been serving Residential and Business consumers since 1994. As a small regional Internet Service Provider we've grown our business to approximately 30K loyal subscribers who have chosen our broadband services over much larger regional bell operating companies. The resounding reason that our customers give for choosing our service over others is BETTER QUALITY SERVICE. Faster response times to technical problems, excellent customer service and the ability to bring new services that our customers demand to market quickly are other reasons that our customers CHOOSE to do business with Velocitus, Inc.

Unfortunately, with the discriminatory price and provisioning practices that the RBOC's use consumers are often discouraged from using our service. Thus, being led down the path of substandard RBOC service options to meet their Broadband Internet Access Services needs. TO FURTHER ENTRENCH THIS OLIGOPOLY IS BAD BUSINESS FOR CONSUMERS. It discourages investment by companies like Velocitus, Inc. as we realize that we are severely disadvantaged in the DSL marketplace.

I would encourage you to 'Secret Shop' some of the RBOC's to experience first hand the underhanded tactics consumers are presented with every day. I recently spoke with a customer that purchased a new home and called the RBOC to have his DSL line changed to the new location. The customer explicitly told the RBOC representative that he wanted to keep Velocitus as the ISP, yet, when he received his phone bill the following month he had been switched to the RBOC's 'preferred provider.' Unfortunately, this is the rule rather than the exception. It is a sad day in America when our customer has to call our competitor and beg to keep the service that he has grown to enjoy just to be switched to another service provider regardless of his wishes. I CHALLENGE YOU TO LEVEL THE PLAYING FIELD.

Finally, with HR 1542 recently passing in the House of Representatives Congress is dangerously close to making the largest telecom mistake in history. If HR 1542 becomes law Congress will have essentially stripped all consumers of their ability to choose. In essence, my customers will no longer be able to choose Velocitus as a provider of broadband services. If this happens, shame on Congress and the FCC for listening to big business and not the voice of the consumer.

Best Regards,

Shane F. Jimenez
Executive Vice President
Velocitus, Inc.

Sincerely,

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